

Q.OMMAND Website and Apps

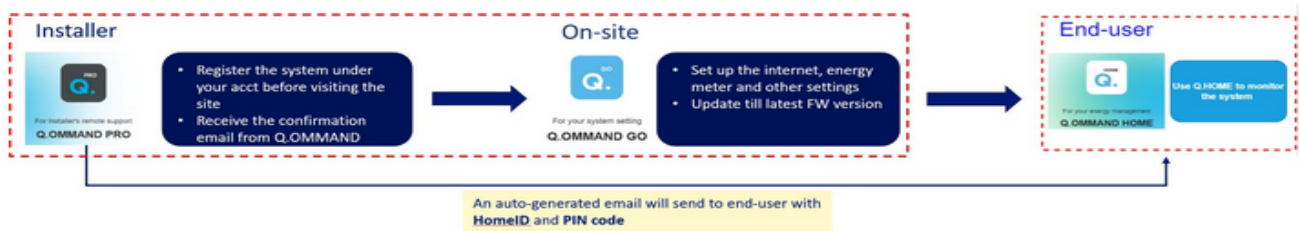
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INSTALLER ONLY

🔗 Both installers and end-customers can login via **Q.OMMAND website** (<https://au.qommand.qcells.com/>) or download the **APP** (<https://qcells.com.au/battery-app/>).



Create installer account for first time

You can create the installer account on either Q.OMMAND website or Q.Pro. Please refer to the below Youtube video.

Registration number is **hansoless0406**

How to create an installer acct | Q.OMMAND PRO



How to use Q.Pro and Q.Go

Installers can use **Q.Pro** to register Q.HOME systems on the Q.OMMAND cloud server and monitor the installed system under one platform. However, **Q.Go** is used to commission the Q.HOME systems only such as selecting the energy meter model and connect the WIFI.

Q.Pro	Q.Go
1. Register the new system under your account	1. FW update
2. Monitor all installed systems	2. Change the system settings - PV, battery and Energy Meter
3. Change some software settings - energy backup, meter model	3. Connect the network
4. Receive error alerts	

⚠⚠⚠ Without registering the system on Q.OMMAND, the system will not be connected online!

Doc 1. How to register the new system on Q.OMMAND

[DIRECT LINK

(https://hanwhaqcellsaustraliaptyltd.sharepoint.com/sites/PTI/_layouts/15/guestaccess.aspx?share=EZ984itWCblBq4ka1YtBJBUBIP9tKd6KYXN2OgsgDPXdhQ&e=frb3dO)

Doc 2. Detail guide for Q.Pro and Q.Go

[DIRECT LINK

(https://hanwhaqcellsaustraliaptyltd.sharepoint.com/sites/PTI/_layouts/15/guestaccess.aspx?share=EYQpw97NiCILqwyQtafOMoQBaoNaykfq2BvUQByFO72LpQ&e=pznbLG)

Doc 3. Detail guide for Q.HOME (end-user app)

[DIRECT LINK

(https://hanwhaqcellsaustraliptyltd.sharepoint.com/sites/PTI/_layouts/15/guestaccess.aspx?share=EW27sRgV2ZFMkRYbhdY_CMcbTewrp1aJ6EhZ7Rrcul9k9Q&e=uyYbVB)]

Doc 4. Grid Profile Settings

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(https://hanwhaqcellsaustraliptyltd.sharepoint.com/sites/PTI/_layouts/15/guestaccess.aspx?share=EbDwbl5fMa5LkpPHwPpG39MB1a78it0qFJLKw2dKjiKPbw&e=fmL9gS)]

H Hqc is the author of this solution article.